

**A VIP CLUB
WITH ADDED
HOP!**



 ScarsdaleVets

VIP
Rabbit Club



**Annual vet
health check**

**Additional HVD
vaccination**

**Annual booster
vaccinations**

**Exclusive VIP
discounts**

**Low monthly
payments**

**Fly strike
control**

**10% off
microchipping**

**Additional free
health check**



ScarsdaleVets

VIP
Rabbit Club



Join now and enjoy our exclusive VIP benefits.

Our VIP Pet Club enables you to budget for your rabbit's routine preventative care and receive discounts on some veterinary procedures, retail purchases and pet resort. It is an annual scheme, which can be paid for by monthly direct debit.

We also offer the Consult Care Plan offering unlimited ill pet consultations between 9.15am and 4.50pm Monday to Friday*.



VIP Club Price Plans

Rabbit			Consult Care Plan	
Weight	Annual	Monthly	Annual	Monthly
0-10kg	£102.00	£8.50	£144.00	£12.00

Prices from January 2019 - December 2019

***Please be aware the Consult Care Plan covers only consultations with our own first opinion vets (non-referral) Monday to Friday 9.15am to 4.50pm excluding bank holidays.** Internal referral consultations attract 10% discount on the consultation (not further work). The scheme excludes: Medications, Lab sampling fees, lab fees interpretation, tonometry, Blood pressure, dressings and nail clipping. Any work beyond the consultations e.g. diagnostic work up, operations, hospitalisation, assessments once in hospital, hydrotherapy and physiotherapy are not included. The scheme does not replace an insurance policy. All medications, food and supplements are excluded from the scheme. Only applicable to consultations within businesses owned by Scarsdalevets LLP.

VIP Benefits		Rabbit
Clinical examination by a vet at time of vaccination		✓
Annual booster vaccination		✓
NEW Additional HVD vaccination		✓
NEW Additional free health check six months post vaccination		✓
Fly strike control		✓
Insurance admin fees (max 6 per year)		✓
Nurse health check, dental and diet advice		✓
NEW Free nail clip at health check		✓
10% discount off neutering		✓
10% discount off dentistry		✓
10% off microchipping		✓
10% discount off retail shop purchases		✓
NEW 10% off blood samples		✓
10% discount off grooming		✓

Consult Care Plan Benefits

Offers the following benefits for an additional £12.00 per month

Consultations and re-examinations with first opinion vets (see time restrictions)	
Medication recheck	Post-operative checks
10% discount off internal referrals	

Prevention is better than cure!

- Our practice membership scheme provides all the support you need to ensure your pet's long and happy life, and is easy to manage with our cost effective Direct Debit scheme. Annual vaccinations, flea and worming treatments are included for cats and dogs, and rabbits benefit from twice yearly health checks with vaccinations and fly strike prevention.
- Our friendly and caring staff are here for you. When you bring your pet for its vaccination, a health check allows us to carefully monitor the health of your pets as they age and to offer advice, support and treatment planning which may prevent problems arising in the future.
- Our monthly Direct Debit payment scheme spreads the cost throughout the year so you can rely on constant care. It couldn't be simpler!
- As well as spreading the cost of treatment, VIP Pet Club members will receive the added benefit of discounts on many other items within the practice, such as neutering, dentistry, food and retail shop purchases.
- New clients may be asked to pay for the initial treatment until the first Direct Debit payment clears. After such time the initial payment will be refunded.

Spread the payments and reduce the cost of your pet care now!

How do I register?

Please complete the Direct Debit form and application form and hand it to a member of staff. We will require your bank account details. One of our team will be happy to help and answer any queries you may have.

Instruction to your bank or building society to pay by Direct Debit



Please fill in the whole form using a ballpoint pen and post it to:

The Scarsdale Veterinary Group, Pride Veterinary Centre, Riverside Road, Pride Park, Derby DE24 8HX

Name and full postal address of your bank or building society	
To: The Manager	Bank/building society:
Address:	
	Postcode:
Name(s) of bank account holder(s) (and address if different from overleaf)	
Bank/building society account number	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
Branch sort code	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
Service user number	676726
Reference number (to be completed by Scarsdalevets LLP)	

Instructions to your bank or building society

Please pay Scarsdalevets LLP Direct Debits from the account detailed on this instruction, subject to the safeguards assured by the Direct Debit guarantee.

I understand that this instruction may remain with Scarsdalevets LLP and if so, details will be passed electronically to my bank/building society.

Signature(s)
Date / /

Banks and building societies may not accept Direct Debit instructions for some types of account.

For complete peace of mind join our Consult Care Plan:

Offers unlimited ill pet consultations to all VIP Members for just £12.00 a month
Please see terms and conditions to check what consults are included within the Consult Care Plan.

To find out more about our **VIP package** or our **Consult Care Plan**:

 **01332 678333**  **post@scarsdalevets.com**  **scarsdalevets.com/VIP**

Come and see us at a practice near you:

Our Hospital:

Pride Veterinary Centre
Riverside Road
Pride Park, Derby DE24 8HX
Tel: **01332 678333**

Our main Burton on Trent practice:

90 Spring Terrace Road
Stapenhill, Burton-on-Trent
Staffs DE15 9DX
Tel: **01283 568162**

In an EMERGENCY:

If you need urgent help when we are closed you can call our **Out of Hours** service Tel: **01332 678333**

Is there a practice near me?

For a full list of our practices please visit:
scarsdalevets.com/practices

The Direct Debit Guarantee

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit Scarsdalevets LLP will notify you five working days in advance of your account being debited or as otherwise agreed. If you request Scarsdalevets LLP to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Scarsdalevets LLP or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
- If you receive a refund you are not entitled to, you must pay it back when Scarsdalevets LLP asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

